# A MANAGEMENT AUDIT OF THE BICOL UNIVERSITY LIBRARY SYSTEM: BASIS FOR A COMPLIANCE PROGRAM

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### NERIA E. GOMEZ

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#### ABSTRACT

The study audited the library resources and facilities of the Bicol University Libraries, the University Library, the East Campus Library, and the College of Agriculture and Forestry Library using the AACCUP Library Standards. Specifically, it answered the following problems: what is the present status of the unit/college with reference to the AACCUP provision on administration and personnel, material collection and physical set-up and facilities; what are the problems encountered by the colleges in meeting the AACCUP library standards. The results of the study served as basis in the preparation of a compliance program.

The study used the descriptive research design. Personal observation and informal interview were conducted to enrich and strengthen the information gathered. There were 1,002 respondents of which 931 are students, 61 are faculty and 10 are librarians. The results were tabulated and percentage, frequency and weighted mean were used.

The following conclusions are forwarded: the respondents rated the degree of compliance to AACCUP library standards in terms of administration and personnel, material collections, and physical set-up and facilities as "very good". There are significant differences in the library audit of the 3 types of respondents (students, faculty and librarians) on the degree of effectiveness of the areas evaluated, and the prevailing problems encountered which are insufficient budget and lack of support staff. A compliance program is proposed to assist in attaining Level III accreditation.

In view of the conclusions elicited from the study, the following recommendations are made: implementation of the proposed compliance program, allocation of a bigger budget, increase of library fees, pursuance of Master's Degree in Library and Information Science for head librarians, hire additional support staff, active participation of the Library Committee and retool librarians on library service, continuous acquisition of information resources to update the collection, provision for the expansion of library space and improvement of library facilities and proper ventilation. A follow-up study in other library areas should be conducted to attain not only level III but level IV accreditation and to reach the road to excellence.

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